Docket No. AUS920010977US1 Ricketts et al. System and Method for Managing Capacity of Professional and Techincal Services

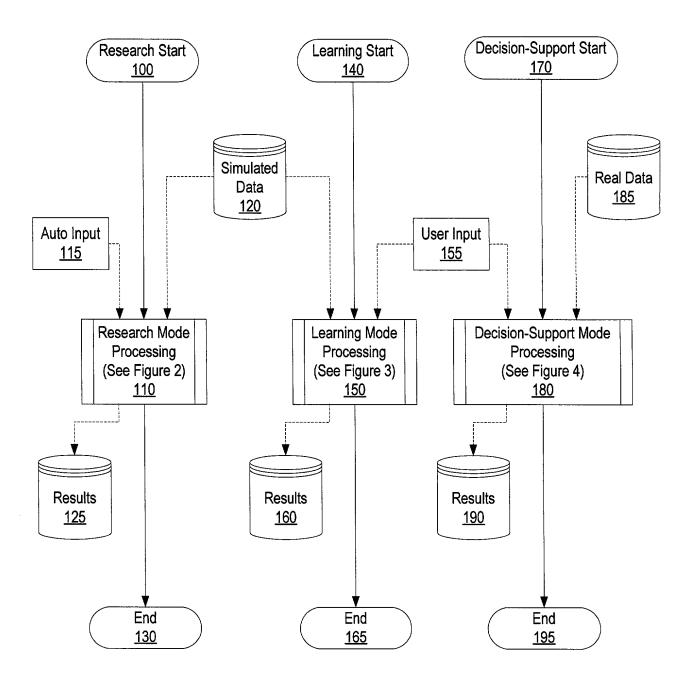
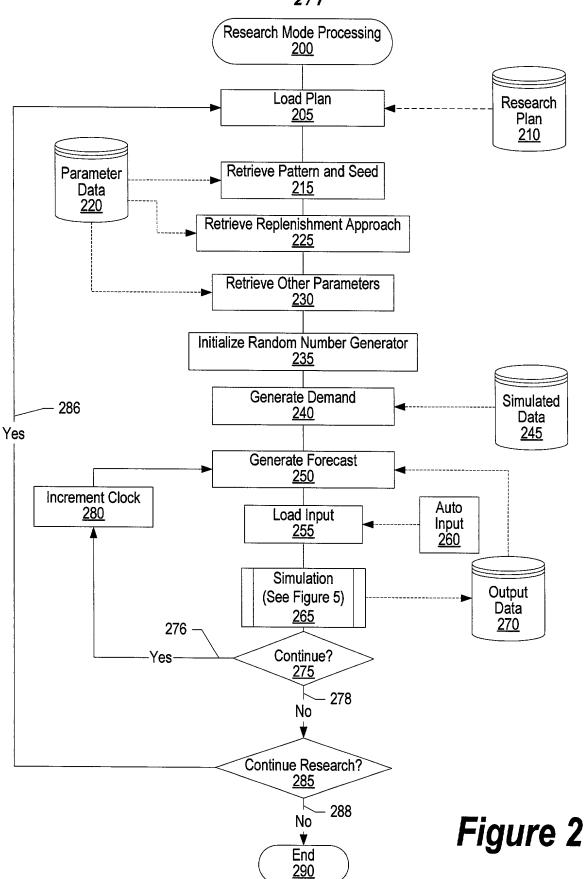


Figure 1

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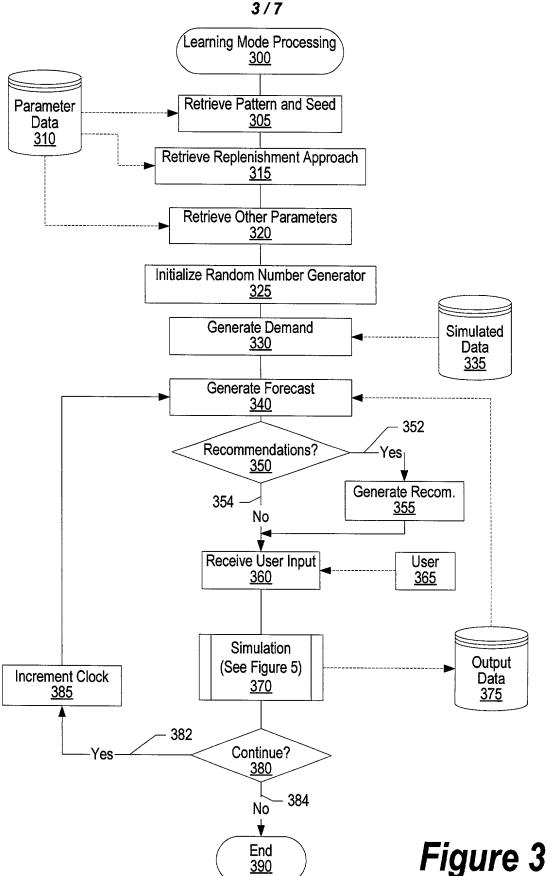
System and Method for Managing Capacity of Professional and Techincal Services



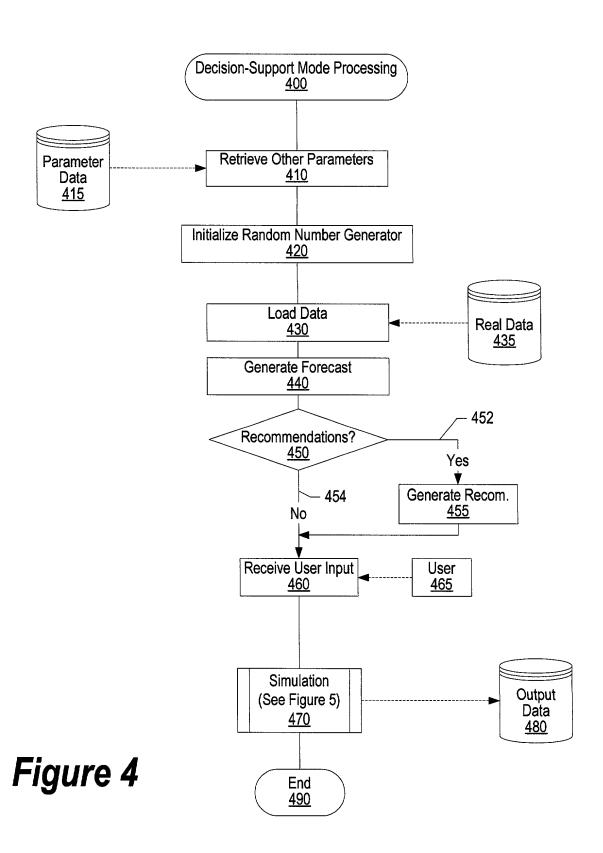
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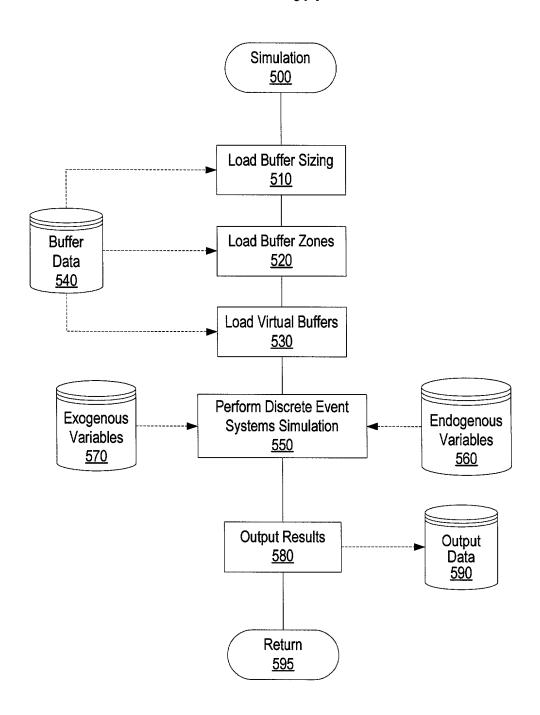


Figure 5

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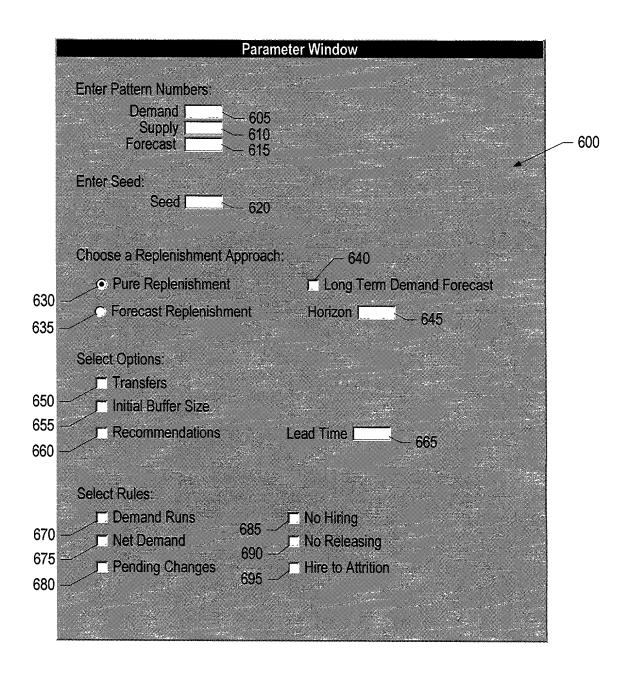


Figure 6

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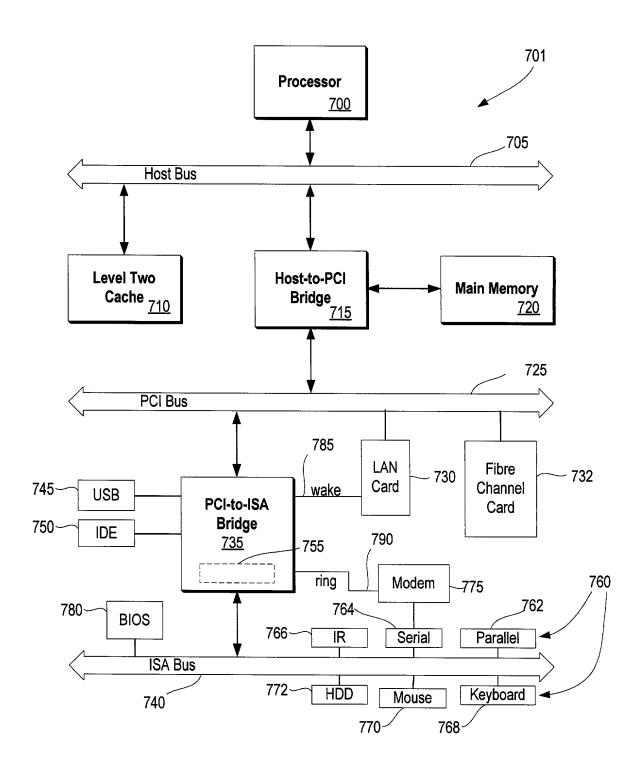


Figure 7